Terms of Service

Effective date: October 1, 2026

This policy applies to the Eastmain LLC, /dba/ Regency Home Care website, including www.regencyhomecarenw.com.

Please read these Terms of Service carefully. By accessing or using the Regency Home Care website, you agree to these Terms. If you do not agree, do not use the website.

1. Website Purpose

This website provides general information about Regency Home Care and its services. It is not medical, legal, financial, or emergency advice and does not create a client relationship. For an emergency, call 911.

2. Permitted Use

You may use this website only for lawful, personal, and noncommercial purposes. You may not:

- Use the website to harm, harass, defraud, or interfere with another person or organization;
- Upload, transmit, or introduce malicious code, harmful files, or unsolicited communications;
- Attempt to access information, accounts, systems, or networks without authorization;
- Scrape, copy, reproduce, modify, distribute, or exploit website content without our written permission; or
- Use the website in a way that disrupts, damages, or impairs its operation or security.

We may suspend or restrict access to the website if we reasonably believe these Terms have been violated.

3. Text Messaging Terms

By opting in through a website form or another approved method, you agree that Regency Home Care may send you text messages about appointments, scheduling, care inquiries, service updates, marketing, sales, and outreach. Message frequency varies. Message and data rates may apply.

Consent to receive text messages is not a condition of receiving information or purchasing services. You may withdraw consent at any time by replying STOP. For assistance, reply HELP or contact us below. Carriers are not liable for delayed or undelivered messages. We may use automated technology to send messages where permitted by law.

You represent that you are the account holder or have authority to enroll the mobile number you provide. You agree to notify us promptly if your number changes. Text-message consent and mobile opt-in information are handled under our Privacy Policy and are not shared with third parties or affiliates for their own marketing or promotional purposes.

4. Privacy

Information submitted through the website is handled under our Privacy Policy. Do not use the website or text messages to transmit emergency information or detailed medical information.

5. Third Party Sites

The website may contain links to third-party sites. These links are provided for convenience only. Regency Home Care does not control, endorse, or accept responsibility for the content, availability, security, or privacy practices of third-party sites.

6. Intellectual Property

The website and its content, including text, branding, logos, graphics, images, design, and other materials, are owned by Regency Home Care or used with permission and are protected by applicable law. No rights are granted except the limited right to use the website as allowed by these Terms.

7. Disclaimer

The website is provided on an "as is" and "as available" basis. To the fullest extent permitted by law, Regency Home Care disclaims warranties of any kind, express or implied, including warranties of accuracy, completeness, availability, merchantability, fitness for a particular purpose, and noninfringement. We do not guarantee that the website will be uninterrupted, secure, or error-free.

8. Limitation of Liability

To the fullest extent permitted by law, Regency Home Care and its owners, employees, contractors, and agents will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from or related to your use of, or inability to use, the website or text-message program. This limitation does not limit liability that cannot be limited under applicable law.

9. Governing Law

These Terms are governed by the laws of the State of Oregon, without regard to its conflict-of-law rules. Any dispute arising from these Terms or the website will be brought in a court with appropriate jurisdiction in Oregon, unless applicable law requires otherwise.

10. Changes to These Terms

We may update these Terms at any time. We will post the revised Terms on this website and update the effective date. Your continued use of the website after the revised Terms are posted means you accept the revised Terms.

11. Contact Us

Questions about these Terms may be directed to:

Phone	(971) 340-4829
Email	info@regencyhcnw.com
Mail	5200 Meadows Road, Suite 150, Lake Oswego, Oregon 97035